

NCQA

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The Pediatric Center of Stone Mountain, LLC. EARNS NATIONAL RECOGNITION FOR PATIENT-CENTERED CARE

Patient-Centered Medical Home 2011 standards emphasize enhanced care through patient-clinician partnership

WASHINGTON, DC—The National Committee for Quality Assurance (NCQA) today announced that **The Pediatric Center of Stone Mountain, Ga.** has received Recognition from the Patient-Centered Medical Home 2011 (PCMH 2011) program for using evidence-based, patient-centered processes that focus on highly coordinated care and long-term participative relationships.

The patient-centered medical home is a model of care emphasizing care coordination and communication to transform primary care into "what patients want it to be." Research shows that medical homes can lead to higher quality and lower costs, and improve patients' and providers' reported experiences of care. The PCMH identifies practices that promote partnerships between individual patients and their personal clinicians, instead of treating patient care as the sum of several episodic office visits. Each patient's care is tended to by clinician-led care teams, who provide for all the patient's health care needs and coordinate treatments across the health care system. Medical home clinicians demonstrate the benchmarks of patient-centered care, including open scheduling, expanded hours **and** appropriate use of proven health information systems.

"The patient-centered medical home raises the bar in defining high-quality care by emphasizing access, health information technology and partnerships between clinicians and patients," said NCQA President Margaret E. O'Kane. PCMH Recognition shows that **The Pediatric Center** has the tools, systems and resources to provide their patients with the right care at the right time."

To receive recognition, which is valid for three years, **The Pediatric Center** demonstrated the ability to meet the program's key elements embodying characteristics of the medical home. The standards are aligned with the joint principles of the Patient-Centered Medical Home established with the American College of Physicians, the American Academy of Family Physicians, the American Academy of Pediatrics and the American Osteopathic Association.

The Pediatric Center met key program components in the following areas:

Written standards for patient access and continuity of care

Use of patient feedback materials

Appropriate use of charting tools to track patients and organize clinical information

Responsive care management techniques with an emphasis on preventive care for individual patients and for the entire patient population

Adaptation to patient's cultural and linguistic needs

Use of information technology for prescriptions, test and referral tracking and coordination with other health care providers

Use of evidence-based guidelines to treat chronic conditions

Measurement and reporting of clinical and service performance

To find clinicians and their practices that have been recognized by the Patient-Centered Medical Home 2011 program please visit <http://recognition.ncqa.org>. For further information, contact NCQA Customer Support at (888) 275-7585.

ABOUT NCQA

NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDISS) is the most widely used performance measurement tool in health care. NCQA is committed to providing health care quality information for consumers, purchasers, health care providers and researchers.